

## What is MontanaLawHelp.org?

MontanaLawHelp.org is a web site with legal information on it. It was created to help more people get justice. You can find legal information about:

Families and Kids	Public Benefits
Consumer	Housing
Domestic Violence	American Indian
Employment	Taxes
Seniors	The Legal
Veterans and Military	Self-Help

## What else will I find on the web site?

- How to find an attorney
- Courts
- Social service organizations
- Self-help documents and forms

## Does MontanaLawHelp.org cost \$\$\$?

No. MontanaLawHelp.org is FREE.

## Who made MontanaLawHelp.org?

Partners who helped create the web site include Montana Legal Services Association, the Montana Supreme Court Equal Justice Task Force, the State Bar of Montana, the Peoples Law Center, and the Montana Advocacy Program.

## How do I use MontanaLawHelp.org?

All you need is a computer and access to the Internet. Most public libraries will let you use a computer and the Internet for free.

## Okay, I'm on a computer. What do I do now?

- Open an internet browser. Some common browsers are Internet Explorer, Firefox, and Netscape Navigator.
- Type <http://www.MontanaLawHelp.org> into the address bar at the top of the screen. Press Enter. MontanaLawHelp.org will appear.
- Click on the title or picture of the information you want.

For example, if you want information about payday loans, click on:

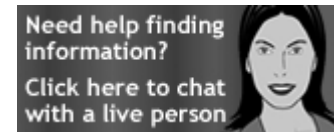


Consumer

- A page of subtopics will show up. Click on the subtopic that you want. A list of legal articles will show up.
- Click on the legal article that you want. A new window will open with the article in it. Close the window by clicking on the x in the upper right corner of the screen.
- To find a lawyer, click on the "Legal Aid Near You" tab.
- To find a social service organization, click on the "Community Resources Near You" tab.
- To find a court, click on the "Courts Near You" tab.

## I could not find the information I want. What should I do?

You can use LiveHelp to help you find information. LiveHelp is an instant message tool, also called a chat tool. You can find it on the MontanaLawHelp.org home page. It looks like this:



## How does LiveHelp work?

When you click on the picture, a LiveHelp Specialist will see on her computer screen that you need help. The LiveHelp Specialist will take your “call”. A text box will show up on your computer screen. The LiveHelp Specialist will type into the box first. All you have to do is follow the instructions that you get.

## I've never used a tool like this before. What do I need to know?

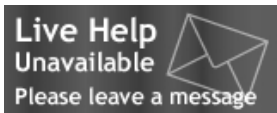
All you need to know is how to click on the LiveHelp picture. Using LiveHelp is easy. The LiveHelp Specialists are trained to help you. And they are friendly!

## Can LiveHelp give me legal advice?

No. LiveHelp Specialists can only help find legal information. They cannot give you legal advice or tell you what to do.

## When can I use LiveHelp?

You can use LiveHelp any time. If no one can help you immediately, you will see this picture:



Leave a message by clicking on the picture. A LiveHelp Specialist will email back to you as soon as possible.

## MLSA HelpLine: (800) 666-6899

Need legal help? Call the HelpLine Monday-Friday 7:30am to 5:15pm and Saturday 9:15am to 12:45pm.

MLSA staff will help you apply over the telephone. If you qualify, you could:

- get an appointment with an MLSA advocate, or
- be referred to a free attorney, or
- get signed up for a self-help class, or
- get self-help materials.

## www.MTLSA.org

Find copies of all our brochures online. They are all available for free download!

## www.MontanaLawHelp.org

Need legal information? Go online. Visit [www.MontanaLawHelp.org](http://www.MontanaLawHelp.org).

You can find information about legal problems such as divorce, parenting plans, landlord and tenant issues, and public benefits. You can also find information about getting legal help, community resources, and courts.

Can't find what you want? Use LiveHelp. Click on the LiveHelp picture and get help finding the information you need.

This pamphlet is meant to give basic legal information, not legal advice about your problem. The law changes often and each case is different. This pamphlet may not apply to your problem. You should not rely on it only. Please talk to an attorney about your problem.

# Montana Legal Services Association

## MontanaLawHelp.org

### User Guide



Providing, protecting, and enhancing access to justice.

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